



PRESS RELEASE

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Paranaque Integrated Terminal Exchange (PITX) prepared for Holy Week

The country's first landport, the Paranaque Integrated Terminal Exchange (PITX), is on heightened alert until 22 April 2019 for the government's *Oplan Biyaheng Ayos: Semana Santa 2019* in anticipation of the Holy Week exodus.

Spearheaded by the Department of Transportation, *Oplan Biyaheng Ayos* is a coordinated effort among all DOTR agencies in coordination with the Philippine National Police (PNP), and all public and private transportation terminals.

"All relevant security, safety, and medical units have already been prepared. Because PITX operates 24/7, emergency units will also be round-the-clock. This ensures immediate response for any untoward incident within the facility during the Holy Week," said Mariano Arroyo Jr, PITX General Manager.

PITX has been working closely with its transport partners to ensure connectivity especially for those going to the provinces. "Apart from ensuring safe commuting, we need to make sure all routes are properly and sufficiently supplied with buses and other modes of transportation. This is a very important time for the Filipino family", explained Arroyo.

Oplan Biyaheng Ayos

As part of *Oplan Biyaheng Ayos*, passenger help desks have been set up within the terminal to provide immediate assistance to passengers. Security personnel, medical staff, DOTR representatives, and PITX customer service representatives will man the help desks. 24-hour postings of PNP officers and additional K-9 units are an added layer of security measure in addition to the presence of CCTV cameras installed all over the facility.

To ensure utmost passenger comfort and convenience, PITX will heighten monitoring of passenger amenities such as water fountains, clean and accessible restrooms, and even the free Wi-Fi. Terminal management is also making sure there are commercial and food options available for passengers.

Moreover, MWM Terminals Inc. will also be working closely with the Land Transportation Franchising and Regulatory Board (LTFRB), Land Transportation Office (LTO), and Metro Manila Development Authority (MMDA) in apprehending unscrupulous transport operators and drivers that will take advantage of commuters and passengers during the holidays.

To date, PITX already caters to 470 daily provincial bus trips from only 64 in December 2018. Three new Cavite and Batangas routes have been added in the first quarter of 2019 bringing the total to 15. City bus routes have almost doubled to 12 from only seven at the end of last year, with a total of 847 daily city bus trips. Meanwhile, total combined traditional and modern jeepney trips has more than doubled to 658 daily compared to only 283 at the end of 2018. There are now 13 routes compared to only ten last year.

For passenger inquiries and concerns, the PITX hotlines are (02) 396-3817 and 396-3818. Comments and suggestions can also be sent via e-mail to customerservice@pitx.com.ph. **END**

